

WHAT IS CLAIMED IS:

1. A method of providing a customer-oriented integrated product and service package for a surgical procedure, comprising:

5 customizing an allograft to a predetermined surgical procedure; and
loaning graft specific surgical instrumentation to match the
specifications of the allograft and the procedure.

2. The method according to claim 1, further comprising:
coordinating the delivery of the allograft to a medical facility at which
the surgical procedure is to be performed with the delivery of the surgical
instrumentation.

10 3. The method according to claim 2, wherein the allograft is
harvested at a tissue bank and delivered directly to the medical facility.

4. The method according to claim 1, further comprising:
training operating personnel in the use of the instruments and skills to
perform the surgical procedure.

15 5. The method according to claim 1, further comprising:
providing technical support during the procedure.

6. The method according to claim 5, wherein the step of providing
technical support includes providing for the presence of a trained
representative knowledgeable in the use of the instruments and the

20 performance of the surgical procedure at an operation location during the procedure.

7. The method according to claim 1, further comprising:
arranging for the return of the surgical instrumentation after
performance of the procedure.

8. A method of providing a customer-oriented integrated product
and service package for a surgical procedure, comprising:
arranging for the delivery of a customized allograft for a predetermined
surgical procedure; and

customizing a surgical instrumentation kit specifically designed for use
with the customized allograft and for performing the predetermined surgical
procedure, wherein the customized surgical instrumentation kit is loaned to
the customer for the performance of the surgical procedure.

9. The method according to claim 8, wherein the allograft is
harvested at a tissue bank and delivered directly to a medical facility at which
the surgical procedure is to be performed.

10. The method according to claim 8, further comprising:
prior to the time the surgical procedure is to be performed, providing
training to operating personnel in the use of the instruments and skills to
perform the surgical procedure.

11. The method according to claim 8, further comprising:
providing technical support to operating personnel before and/or
during the performance of the procedure.

12. The method according to claim 11, wherein the step of
providing technical support includes providing for the presence of a trained
representative knowledgeable in the use of the instruments in the
instrumentation kit and in the performance of the surgical procedure at an
operation location during the procedure.

13. The method according to claim 8, further comprising:
arranging for the return of the customized surgical instrumentation kit
after performance of the surgical procedure.

14. A method of providing a customer-oriented integrated product
and service package for a surgical procedure, comprising:
arranging for the delivery of a customized allograft for a predetermined
surgical procedure; and
providing technical support and/or customer support to operating
personnel before and/or during the performance of the procedure.

15. The method according to claim 14, wherein the allograft is
harvested at a tissue bank and delivered directly to a medical facility at which
the surgical procedure is to be performed.

16. The method according to claim 14, further comprising:
prior to the time the surgical procedure is to be performed, providing training to operating personnel in the use of the instruments and skills to perform the surgical procedure.

17. The method according to claim 14, wherein the step of providing technical support includes providing for the presence of a trained representative knowledgeable in the use of the instruments in the instrumentation kit and in the performance of the surgical procedure at an operation location during the procedure.